



Help us shape the future!

Folkestone Town Council (FTC) are asking residents and people working in Folkestone to complete a survey as part of a review of the priorities for the Town Council to deliver on over the next four years.

The Corporate Plan governs the Council's objectives and how it delivers them - to improve the quality of life for all Folkestone residents, businesses and visitors to our town, developing and underpinning its identity. It outlines the Town Council's mission, vision, purpose, objectives and values with targets and key performance indicators to help the Council assess progress against our shared objectives.

At the most local tier of local government, FTC want to hear the views of residents to help make Folkestone a better place to live and work.

The survey should take about 10 minutes to complete and must be submitted by 12 noon on 19 September 2024, when all views and comments will be considered.

Completed paper forms (please pull this survey out from within this edition of the magazine) can be posted or hand delivered to the Town Hall, 1-2 Guildhall Street, Folkestone, CT20 1DY or hand delivered to Age UK in Shaftesbury Avenue or Cheriton Library. Please keep an eye out on social media for other drop off points.

The survey is also available to complete electronically by visiting www.folkestone-tc.gov.uk, the Town Council social media pages or by using the QR code below.



Tree management	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Salt bins	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Highways Improvement Plan	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Litter bins	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If you answered 'unhappy' or 'very unhappy' to any of the above, please could you tell us why?

5. Some assets and services within the town are the responsibility of other authorities and organisations rather than FTC. From the list below, how important or unimportant are the following assets and services to you?

	Very important	Fairly important	Not important nor unimportant	Fairly important	Very important	Unsure / no opinion
Library	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Community events	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Preserving / enhancing town facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sport and leisure facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Youth facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sports grounds	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Play parks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parks and gardens	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Street lighting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Transport links	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Highways	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Infrastructure	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bins/Waste management	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Environmental issues / bio-diversity	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Addressing anti-social behaviour and crime	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Heritage	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

6. Beyond your views on our existing services (question 4) what is your ONE BIG IDEA you would like us to take forward, that will improve Folkestone for our community, businesses and visitors?

7. Overall, how satisfied are you with things in Folkestone?

- Very satisfied
- Somewhat satisfied
- Neither satisfied nor dissatisfied
- Somewhat dissatisfied
- Very dissatisfied

If you answered 'somewhat dissatisfied' or 'very dissatisfied' above, please could you tell us why?

8. If FTC were to develop a Neighbourhood Plan, do you think this is something that would benefit the residents and businesses of Folkestone?

Neighbourhood planning is a new way for communities to have a say in the future of the places where they live and work. It gives you the power to produce a plan with real legal weight that directs development in your local area. It helps you:

- i) Choose where you want new homes, shops and offices to be built (including related infrastructure)*
- ii) Have your say on what those new buildings should look like*
- iii) Grant planning permission for the new buildings you want to see go ahead*

- Yes
- No
- Unsure/Don't know

9. FTC communicates with residents in a variety of ways. Please tick the relevant boxes below to tell us which of these you are aware of and have used:

Yes, I am aware of	Yes, I have used	
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- | | | |
|--------------------------|--------------------------|---|
| <input type="checkbox"/> | <input type="checkbox"/> | Town Council website |
| <input type="checkbox"/> | <input type="checkbox"/> | Folkestone Museum website |
| <input type="checkbox"/> | <input type="checkbox"/> | Town Council Facebook page |
| <input type="checkbox"/> | <input type="checkbox"/> | Folkestone Museum Facebook page |
| <input type="checkbox"/> | <input type="checkbox"/> | Town Council Instagram page |
| <input type="checkbox"/> | <input type="checkbox"/> | Folkestone Museum Instagram page |
| <input type="checkbox"/> | <input type="checkbox"/> | Community Magazine (delivered to households 4 times a year) |
| <input type="checkbox"/> | <input type="checkbox"/> | Town Council Noticeboards |
| <input type="checkbox"/> | <input type="checkbox"/> | Articles in local press |
| <input type="checkbox"/> | <input type="checkbox"/> | Council meetings |
| <input type="checkbox"/> | <input type="checkbox"/> | Radio Folkestone – Town Mayor's monthly radio slot |

10. What is your age group?

- Under 18
- 18 - 59
- 60 +

11. What is your gender?

- Woman
- Man
- Non-binary
- A gender not listed here
- Prefer not to say

12. What is your home or work postcode in Folkestone?

13. How long have you lived and/or worked in Folkestone?

- | | |
|--|---------------------------------------|
| <input type="checkbox"/> Less than 2 years | <input type="checkbox"/> 6 - 15 years |
| <input type="checkbox"/> 2 – 5 years | <input type="checkbox"/> 16 years + |

14. Do you run a business in Folkestone?

- Yes
- No

Thank you for taking the time to complete this survey and provide your views on how to make Folkestone a better place to live and work.